



# WHO QualityRights Training Webinar: Crisis De-escalation: Practice & Tools

## Real world examples

### Opening remarks

- **Michelle Funk**, Head, Policy, Law & Human Rights Unit, Department of Mental Health & Substance Use Geneva, Switzerland

### Facilitator

- **Ahmed Hankir**, Consultant Psychiatrist (UK and Canada), Honorary Visiting Professor, School of Medicine, Cardiff University

### Speakers

- **Jennifer Kilcoyne**, Clinical Director Mersey Care NHS Foundation Trust; Director of the National HOPE(S) NHSE Collaborative, UK
- **Gavin Hardin**, MBE - Specialist of quality and senior learning disability and autism advisor with lived experience, UK



Save the Date

**April 26, 2024**

**Time: 12.30 to 14.00 CEST**

**Register here:**

<https://who.zoom.us/meeting/register/tJcsfuChrjgsGNCv7PsGelL4rNrYtjAoW-2n>

**For further information please contact:**

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